

GOVERNMENT DEPARTMENTS AND AGENCIES, MOBILE PHONES, LOST OR STOLEN

2619. Mrs C.L. Edwardes to the Minister for the Environment

I refer the Minister to mobile telephones that have been lost or stolen and ask -

- (a) has the loss been reported to the service provider;
- (b) was the IMEI or serial number of the lost or stolen mobile telephone reported to the service provider so that the handset could be blocked from use;
- (c) if not, why not; and
- (d) what is the cost of replacing the lost or stolen mobile telephone handsets?

Dr J.M. EDWARDS replied:

Botanic Gardens and Park Authority

- (a) Yes
- (b) Yes
- (c) Not applicable
- (d) \$140

Office of the Minister for the Environment and Office of Water Policy

- (a)-(d) Not applicable

Department of Environment

- (a) Yes.
- (b) No.
- (c) At the time that these mobile phones were reported lost or stolen, the IMEI blocking service was not available. This service is now available and this process will be used for any future reports.
- (d) Average cost is \$300 per handset.

Perth Zoo

- (a) Yes
- (b) Yes
- (c) Not applicable
- (d) The replacement cost was \$329.00 including GST.

Department of Conservation and Land Management

- (a)-(d) Mobile phones are managed by the Department's Divisional units in accordance with an internal circular that incorporates the requirements of Premier's Circular 24/01 "Guidelines for the Management of Mobile Phones". The internal circular requires prompt notification to service providers of lost or stolen mobile phones. The Department does not maintain central asset records of lost or stolen mobile phones or the cost of their replacement. Central asset records are only maintained for assets with a capital cost of over \$1,000.